

General Data Protection Regulations Policy

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Introduction

In order to operate efficiently, we must collect information about people with whom we work. These may include members of the public, current, past and prospective employees, clients and suppliers. In addition, we may be required by law to collect and use information in order to comply with the requirements of the central government.

This personal information must be handled properly under the General Data Protection Regulations 2018. GDPR regulates the way that we handle 'personal data' that we collect in the course of carrying out our functions and gives certain rights to people whose 'personal data' we may hold.

We consider that the correct treatment of personal data is integral to our successful operations and to maintaining the trust of the persons we deal with. We fully appreciate the underlying principles of GDPR and support and adhere to its provisions.

We are registered with the Information Commissioner to process personal data. We are named as a data controller under the register kept by the Information Commissioner in accordance with the Regulations.

Information covered by GDPR

The regulations use the term 'personal data'. For information held by Consortio Security, personal data essentially means any recorded information held by us and from which a living individual can be identified. It will include a variety of information, including names, addresses, telephone numbers, photographs of people and other personal details. It will include any expression of opinion about a living individual or any indication of our intentions about that individual.

GDPR principles

We will comply with UK GDPR (Article 5) and ISO 27001:2022, ensuring that personal data is:

- Processed lawfully, fairly, and transparently
- Collected for specific, explicit, and legitimate purposes
- Adequate, relevant, and limited to what is necessary
- Accurate and kept up to date
- Stored only as long as necessary
- Processed in a manner that ensures appropriate security (encryption, access control, and monitoring)
- Not transferred outside the UK unless equivalent data protection safeguards are in place

Conditions

We will ensure that at least one of the following conditions is met before we process any personal data:

1. The individual has consented to the processing
2. The processing is necessary for the performance of a contract with the individual
3. The processing is required under a legal obligation (other than one imposed by a contract)
4. The processing is necessary to protect the vital interests of the individual
5. The processing is necessary to carry out public functions, e.g., the administration of justice
6. The processing is necessary to pursue our legitimate interests or those of third parties (unless it could unjustifiably prejudice the interests of the individual)

Under the Regulations, one of a set of additional conditions must be met for 'sensitive personal data'. This includes information about racial or ethnic origin, political opinions, religious and other beliefs, trade union membership, physical or mental health condition, sex life, criminal proceedings or convictions. We will ensure that one of the following additional conditions is met before we process any sensitive personal data:

1. The individual has explicitly consented to the processing
2. We are required by law to process the information for employment purposes
3. We need to process the information to protect the vital interests of the individual or another person
4. The processing is necessary to deal with the administration of justice or legal proceedings

Individuals' rights

We will ensure that individuals are given their rights under the Regulations, including:

- the right to obtain their personal information from us except in limited circumstances
- the right to ask us not to process personal data where it causes substantial unwarranted damage to them or anyone else
- the right to claim compensation from us for damage and distress caused by any breach of the Act

Legal requirements

While it is unlikely, Consortio Security may be required to disclose your user data by a court order or to comply with other legal requirements. We will use all reasonable endeavours to notify you before we do so, unless we are legally restricted from doing so.

No commercial disposal to third parties

Consortio Security shall not sell, rent, distribute or otherwise make user data commercially available to any third party, except as described above or with your prior permission.

Our commitment to data protection

We will ensure that:

- everyone managing and handling personal information understands that they are responsible for following good data protection practice
- There is someone with a specific responsibility for data protection in the organisation
- staff who handle personal information are appropriately supervised and trained
- queries about handling personal information are promptly and courteously dealt with
- people know how to access their own personal information
- methods of handling personal information are regularly assessed and evaluated
- Any disclosure of personal data will comply with approved procedures.
- We take all necessary steps to ensure that personal data is kept secure at all times against unauthorised or unlawful loss or disclosure
- All contractors who are users of personal information supplied by the council will be required to confirm that they will abide by the requirements of the Regulations with regard to information supplied by us.
- We have appointed the CEO to lead on data protection for Consortio Security. This person is responsible for ensuring that the policy is effectively implemented.

Further information

The Information Commissioner – www.informationcommissioner.gov.uk

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